

Villa Mia Detailed Booking Conditions

1. Confirmation of Booking

Booking will be confirmed only upon receipt of deposit. Confirmation will be sent by email or post detailing the balance due and date the final amount is to be paid.

2. Payment.

Payment should be made as follows – a 20% non-refundable deposit of the total cost is due at time of booking with the remaining 80% due in full 8 weeks before departure. If booking within 8 weeks of departure, full payment is due immediately. Payment can be made by cheque drawn on a UK bank, or by BACS deposit or electronic fund transfer in Sterling or Euros to our bank in Greece. If the deposit is not received then the dates will be re-advertised and may be re-let. If the balance is not received then the deposit may be forfeit.

3. Cancellation

If subsequently you need to cancel your holiday for any reason we will make every reasonable effort to re-let the property and return to you any payment you have made, minus a small administration fee for mailings etc we have undertaken to process your booking. However, it must be recognised that re-letting cannot be guaranteed, and this does not constitute an obligation on our part if we are unable to find an alternative booking.

4. What is included in your price

Prices quoted are for the exclusive use villa per week for 2 persons and are quoted in £ Sterling and/or Euros. An additional amount is payable per person per week for occupancy above two persons.

Villa hire includes clean sheets, towels and tea towels supplied twice per week, twice weekly service of cleaner, regular cleaning and maintenance of swimming pool by our pool manager and the services of our gardener. For heating and cooling, see section 9.

5. What is not included

Villa rental prices do not include personal, travel and cancellation insurance, travel, transportation, airport transfers, full resort representation or any consumable items other than those provided in the welcome grocery pack and in the property on arrival. House towels may be used at the poolside but please note that beach towels are not provided. Electronic systems including Satellite TV, Playstation, DVD, etc and other games and facilities are provided for your use but the availability or function of any such item cannot be guaranteed.

6. Number of guests

The total number of persons may not exceed the authorized number as stated on the booking form. The villa cannot be re-let or sublet to any other group/party or individual in any circumstances.

7. Arrival and departure times

In order to facilitate thorough cleaning of the property between lets, guests must vacate the property by 10am on the day of departure, unless other arrangements have been made in advance either with the owners or with our local agents or housekeeper. Guests may arrive from 4pm, again unless by prior arrangement to the contrary.

8. Keys, Directions and Local Contact Numbers

Detailed instructions for key collection and directions to the villa will be sent approximately two weeks prior to the rental commencement either by email or post, together with a local contact telephone number of a representative working on behalf of the property owner should you have any problems whilst at the villa. On vacating the property keys should be left as advised at the time.

9. Air conditioning & heating

Air conditioning to all bedrooms and living areas is included in our standard charge, as is heating in the winter. Additional fuel, such as logs or oil for winter lets, is charged by arrangement.

10. Breakages

Although we realise that accidents happen, you will be liable for extraordinary breakages - those that go beyond the odd glass or bowl, or acts of malicious vandalism. We hope that such a situation does not arise but this breakages policy forms part of the terms and conditions of your booking, and our taking a hard line against such damage keeps down prices and safeguards the quality of equipment at the property for all other guests. Please make our staff aware of breakages to allow for replenishment.

11. Smoking

No smoking is permitted within the villa property or grounds at any time. Guests contravening this rule will be asked to leave.

12. Pets

Pets are not permitted.

13. Use of Swimming Pool

There shall not be a claim against the property owners if injury or death occurs as a result of negligence on the part of any member of the rental party or their guests using the swimming pool. It is understood that the swimming pool is unattended at all times and that the party are responsible for supervising the safety of everyone in the party, and any guests they may have, during its use. Diving is prohibited.

14. Hirer's Responsibility

The hirer is responsible for taking all reasonable care of the property and its contents. At the end of the hire period, the property and its contents, including all

equipment, furniture, utensils, etc must be left clean and tidy ensuring the crockery and cutlery are cleaned and stored in the appropriate cupboards and that the hob, oven, fridge, freezer, dishwasher and microwave are clean. The hirer shall ensure that no member of the party engages in any activity in or around the villa and swimming pool which may cause damage, offence to the neighbours, pollution to the water or damage to the structure or filtration equipment. This includes unacceptable anti-social behaviour. The hirer responsible for booking undertakes that no person will suffer anything to be done which would endanger the policy of the villa owner's insurers in respect of the villa and its contents which might make the same void or voidable.

15. Owner's Responsibility

Neither the owners nor their representatives can be held responsible for any circumstances beyond their control including, but not limited to, mechanical breakdown, illness, swimming pool maintenance, emptying of swimming pool for necessary maintenance, failure of any public service supply.

16. Force Majeur

We cannot accept liability or pay any compensation where the performance or prompt performance of our contractual obligations is prevented or affected by 'force majeure'. In these Terms and Conditions of Hire, 'force majeure' means any event which we, as the supplier of the service(s) in question, could not, even with due care, foresee or avoid. Such events may include, but are not limited to, war, threat of war, civil commotion or strife, hostilities, strikes or other industrial disputes, natural disasters, fire, acts of God, terrorist activities, quarantine, epidemics, weather conditions, government action or other events outside our control.

This agreement shall be governed by the laws of Greece to which both parties expressly submit.

[The owners reserve the right to vary these conditions at any time.](#)